

# 20 Second Refund Policy:

Once we receive your cancellation request for contest, as the case may be, a refund is issued to the original payment method or to your bank account / as 20 Second wallet balance.

1. If the payment method, which you used to make the payment (such as credit/ debit card) at the time of purchase, is no longer valid, refund will be issued through a demand draft.
2. If we receive a payment failure notice from your bank, refund will be issued through a demand draft.

We will send you an e-mail asking you to call us and provide your name and address where you want the demand draft to be sent. After we receive these details, refund will be initiated.

## Refund Timelines:

20 Second Wallet*	1 business day
Credit Card/ Debit Card	2-4 Business Days
Net Banking Account (Credited to Bank Account)	
UPI Linked Bank Account	2-4 business days